

Error Messages

This appendix provides a list of the most commonly encountered Traffic Director error messages.

Error Message "Invalid Domain Name"

Explanation This error usually occurs when running functions from the command line. It means the domain name used is not correct. You may also see this message in Domain Manager due to improper syntax of name.

Error Message "Domain not present in Agent"

Explanation This error usually occurs when running functions from the command line. This can be due to an incorrect domain name, or because the domain you specify has been deinstalled.

Error Message "Invalid Agent Name"

Explanation This error usually occurs when running functions from the command line. This can be due to an incorrect agent name, or because the agent has been deleted from TrafficDirector.

Error Message "Cannot open SNMP session with Agent"

Explanation This may occur if there is a problem with the TCP/IP stack on a PC running TrafficDirector. This may also occur due to insufficient resources, such as socket descriptors.

Error Message "Entry or Group not present in Agent"

Explanation This error can occur if the domain you have specified has been deinstalled from the agent.

Error Message "No Memory available"

Explanation Not enough memory available to run the application. Usually present in PC version with Windows.

Error Message "Max Agents already in use"

Explanation This error indicates that you have reached the maximum number of agents allowed in TrafficDirector. The limits are 100 agents for the Windows version of TrafficDirector, and 500 agents for the UNIX version.

Error Message "No more resources in Agent"

Explanation This indicates that the agent has run out of resources to handle the number of tasks you have specified. One example is that you can only do four simultaneous data captures outside Domains.

Error Message "Cannot communicate with Agent"

Explanation The message indicates that the agent is not responding to TrafficDirector. This error may indicate that the community string used by TrafficDirector is invalid. It can also be caused by a variety of physical or configuration problems at the agent.

Error Message "Unexpected SNMPAPI error, See console window for details"

Explanation This message can be due to a variety of causes. The console window provides additional information on the problem.

Error Message "No resources in Agent, See console window for details"

Explanation This message indicates that the agent has insufficient resources to handle a request. Additional details are presented in the console window.