



About This Guide

This section describes the objectives, audience, organization, and conventions of the *CiscoWorks Blue SNA View Workstation Installation Guide*. It points to related publications, and describes online sources of technical information.

Cisco documentation and additional literature are available on a CD called Cisco Connection Documentation, Enterprise Series. The CD is updated and shipped monthly so it might be more current than printed documentation. To order the Cisco Connection Documentation, Enterprise Series CD, contact your local sales representative or call Customer Service. The CD is available both as a single CD and as an annual subscription. You can also access Cisco technical documentation on the World Wide Web URL <http://www.cisco.com>.

Note The Cisco Connection Documentation, Enterprise Series CD was previously called UniverCD.

Document Objectives

This guide contains information on the following:

- Preparing to install CiscoWorks Blue SNA View
- Installing and configuring CiscoWorks Blue SNA View
- Getting Started with CiscoWorks Blue SNA View

Audience

- Filtering MVS and VTAM messages
- Troubleshooting information and error messages

For detailed information on using the CiscoWorks Blue SNA View features, refer to the CiscoWorks Blue Maps online help system and the *CiscoWorks Blue SNA View 1.0 Release Note*.

Audience

This guide is for the network administrator or operator who installs, configures, verifies, and uses CiscoWorks software. The network administrator or operator should be familiar with the following topics:

- Simple Network Management Protocol (SNMP)
- Motif window management system
- Network Management Systems
- Basic UNIX commands
- UNIX text editors, such as *vi* or *vuepad*

Document Organization

This guide is divided into the following chapters and appendix:

- “Preparing to Install CiscoWorks Blue SNA View” describes software and hardware prerequisites and methods of verifying compliance on various workstation platforms.
- “Installing and Configuring SNA View on AIX” provides procedures for installing and configuring the workstation software on an AIX platform.
- “CiscoWorks Blue SNA View Features” provides an overview of the CiscoWorks Blue SNA View application.

- “Getting Started With CiscoWorks Blue SNA View” provides a quick tutorial for getting started using CiscoWorks Blue SNA View to display information about physical and logical units. It also describes how to get online help.
- “Filtering Mainframe Messages” describes the method of limiting the messages that appear in the SNA View Task Manager.
- “Troubleshooting SNA View on the Workstation” describes the error messages that can be generated during operation. It explains the context of each error message and offers solutions.
- “CiscoWorks Blue SNA View Database Tables” is presented in the “CiscoWorks Blue Maps and SNA View Database Tables” appendix of the *CiscoWorks Blue Maps Installation Guide*. These tables describe the structure of CiscoWorks Blue Maps and CiscoWorks Blue SNA View database tables.

Document Conventions

This guide uses basic conventions to represent text and table information.

Command descriptions use these conventions:

- Commands and keywords are in **boldface** font.
- Arguments for which you supply values are in *italic* font.
- Elements in square brackets ([]) are optional.
- Alternative but required keywords are grouped in braces ({ }) and separated by a vertical bar (|).

Examples use these conventions:

- Terminal sessions and information the system displays are printed in a `screen` font.
- Information you enter is in **boldface screen** font. Variables you enter are printed in *italic screen* font.
- Nonprinting characters, such as passwords, are shown in angle brackets (< >).

Related Documentation

- Information the system displays is in `screen` font, with default responses in square brackets ([]).

This publication also uses the following conventions:

- Menu items and button names are in **boldface** font.
- A menu item you are to select is indicated by the following convention: Select **Administer>CiscoWorks System>Process Mgr.**
- Directories and filenames are in *italic* font.
- If items such as buttons or menu options are grayed out on application windows, it means that you do not have permission to use these items.



Timesaver Means *the described action saves time*. You can save time by performing the action described in the paragraph.

Note Means *reader take note*. Notes contain helpful suggestions or references to materials not contained in the manual.



Caution Means *reader be careful*. You are capable of doing something that might result in equipment damage or loss of data.

Related Documentation

This section provides information about related publications. In addition to this document, the CiscoWorks Blue SNA View documentation set includes:

- *CiscoWorks Blue SNA View Mainframe Installation Guide*
- *CiscoWorks Blue SNA View 1.0 Release Note* (describes software and hardware requirements, plus known bugs in both the software and documentation)
- CiscoWorks Blue Online Help System

For information about CiscoWorks, refer to:

- *CiscoWorks on AIX Installation and Reference Guide*

For information about CiscoWorks Blue Maps, refer to:

- *CiscoWorks Blue Maps Installation Guide*

For information about IBM SNA Server, refer to the SNA Server documentation.

For information about NetView for AIX, refer to the NetView for AIX documentation.

Online Help

CiscoWorks Blue SNA View is an extension to CiscoWorks Blue Maps, so online help for SNA View appears in each Map application where installed.

Cisco Connection Online

Cisco Connection Online (CCO), formerly Cisco Information Online (CIO), is Cisco Systems' primary, real-time support channel. Maintenance customers and partners can self-register on CCO to obtain additional content and services.

Available 24 hours a day, 7 days a week, CCO provides a wealth of standard and value-added services to Cisco's customers and business partners. CCO services include product information, software updates, release notes, technical tips, the Bug Navigator, configuration notes, brochures, descriptions of service offerings, and download access to public and authorized files.

CCO serves a wide variety of users through two interfaces that are updated and enhanced simultaneously—a character-based version and a multimedia version that resides on the World Wide Web (WWW). The character-based CCO supports Zmodem, Kermit, Xmodem, FTP, Internet e-mail, and fax download options, and is excellent for quick access to information over lower

bandwidths. The WWW version of CCO provides richly formatted documents with photographs, figures, graphics, and video, as well as hyperlinks to related information.

You can access CCO in the following ways:

- **WWW:** `http://www.cisco.com`.
- **Telnet:** `cco.cisco.com`.
- **Modem:** From North America, 408 526-8070; from Europe, 33 1 64 46 40 82. Use the following terminal settings: VT100 emulation; databits: 8; parity: none; stop bits: 1; and baud rates up to 14.4 kbps.

For a copy of CCO's Frequently Asked Questions (FAQ),
contact `cco-help@cisco.com`. For additional information,
contact `cco-team@cisco.com`.

Note If you are a network administrator and need personal technical assistance with a Cisco product that is under warranty or covered by a maintenance contract, contact Cisco's Technical Assistance Center (TAC) at 800 553-2447, 408 526-7209, or `tac@cisco.com`. To obtain general information about Cisco Systems, Cisco products, or upgrades, contact 800 553-6387, 408 526-7208, or `cs-rep@cisco.com`.
