



# About This Guide

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This section describes the objectives, audience, organization, and conventions of the *CiscoWorks Blue SNA View Mainframe Installation Guide*. It also points to related publications.

Cisco documentation and additional literature are available on a CD called Cisco Connection Documentation, Enterprise Series. The CD is updated and shipped monthly so it might be more current than printed documentation. To order the Cisco Connection Documentation, Enterprise Series CD, contact your local sales representative or call Customer Service. The CD is available both as a single CD and as an annual subscription. You can also access Cisco technical documentation on the World Wide Web URL <http://www.cisco.com>.

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**Note** The Cisco Connection Documentation, Enterprise Series CD was previously called UniverCD

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## Document Objectives

This guide contains information on the following:

- Uploading and configuring the SNA View mainframe application
- Starting and Stopping the mainframe application
- Troubleshooting SNA View

For details not covered in this guide, see the *CiscoWorks Blue SNA View 1.0 Release Note*.

When the mainframe application is functional on the mainframe, you operate CiscoWorks Blue SNA View from your workstation.

## Audience

This guide is for the IBM mainframe system administrator or network technical support personnel who install and configure the CiscoWorks Blue SNA View mainframe application software.

The mainframe administrator or operator should be familiar with the following topics:

- MVS
- VTAM
- TSO/E
- NetView or Netmaster (if installed)
- TCP stack on MVS (if installed)

## Document Organization

This guide is divided into the following chapters:

- “Loading Mainframe Files From Distribution Tape” describes the system requirements for SNA View, installation preparation checklist, how to load SNA View mainframe datasets from the distribution tape, and additional steps to perform before the workstation can receive SNA management data from VTAM.
- “Updating the Mainframe Application Software” explains how to configure LU6.2 or TCP/IP connectivity, perform MVS and VTAM updates, customize parameter cards, and update either NetView or Netmaster.
- “Starting and Stopping the Mainframe Application” describes initiation and termination of the mainframe task.
- “Troubleshooting the SNA View Mainframe Application” describes how to detect and correct problems with the mainframe application.

## Document Conventions

This guide uses basic conventions to represent text and table information.

Command descriptions use these conventions:

- Commands and keywords are in **boldface** font.
- Arguments for which you supply values are in *italic* font.
- Elements in square brackets ([ ]) are optional.
- Alternative but required keywords are grouped in braces ({ }) and separated by a vertical bar (|).

Examples use these conventions:

- Terminal sessions and information the system displays are printed in a `screen` font.
- Information you enter is in **boldface screen** font. Variables you enter are printed in *italic screen* font.
- Nonprinting characters, such as passwords, are shown in angle brackets (<>).
- Information the system displays is in `screen` font, with default responses in square brackets ([ ]).

This publication also uses the following conventions:

- Menu items and button names are in **boldface** font.
- A menu item you are to select is indicated by the following convention: Select **Administer> CiscoWorks System> Process Mgr.**
- Directories and filenames are in *italic* font.
- If items such as buttons or menu options are grayed out on application windows, it means that you do not have permission to use these items.

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**Note** Means *reader take note*. Notes contain helpful suggestions or references to materials not contained in the manual.

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## Related Documentation

In addition to this document, the CiscoWorks Blue SNA View documentation set includes

- *CiscoWorks Blue SNA View Workstation Installation Guide*
- *CiscoWorks Blue SNA View 1.0 Release Note*

The following documents are recommended reading for a broader understanding of the topics covered in this guide:

- *VTAM Operation Guide*
- *TSO/E Operator Guide*

Users of the “Troubleshooting the SNA View Mainframe Application” chapter should also be familiar with the following documents:

- *VTAM Resource Definition Reference*
- *MVS Message Reference*

## Cisco Connection Online

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Available 24 hours a day, 7 days a week, CCO provides a wealth of standard and value-added services to Cisco’s customers and business partners. CCO services include product information, software updates, release notes, technical tips, the Bug Navigator, configuration notes, brochures, descriptions of service offerings, and download access to public and authorized files.

CCO serves a wide variety of users through two interfaces that are updated and enhanced simultaneously—a character-based version and a multimedia version that resides on the World Wide Web (WWW). The character-based CCO supports Zmodem, Kermit, Xmodem, FTP, Internet e-mail, and fax download options, and is excellent for quick access to information over lower bandwidths. The WWW version of CCO provides richly formatted documents with photographs, figures, graphics, and video, as well as hyperlinks to related information.

You can access CCO in the following ways:

- WWW: <http://www.cisco.com>.
- Telnet: [ccco.cisco.com](http://ccco.cisco.com).
- Modem: From North America, 408 526-8070; from Europe, 33 1 64 46 40 82. Use the following terminal settings: VT100 emulation; databits: 8; parity: none; stop bits: 1; and baud rates up to 14.4 kbps.

For a copy of CCO's Frequently Asked Questions (FAQ), contact [cco-help@cisco.com](mailto:cco-help@cisco.com).  
For additional information, contact [cco-team@cisco.com](mailto:cco-team@cisco.com).

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**Note** If you are a network administrator and need personal technical assistance with a Cisco product that is under warranty or covered by a maintenance contract, contact Cisco's Technical Assistance Center (TAC) at 800 553-2447, 408 526-7209, or [tac@cisco.com](mailto:tac@cisco.com). To obtain general information about Cisco Systems, Cisco products, or upgrades, contact 800 553-6387, 408 526-7208, or [cs-rep@cisco.com](mailto:cs-rep@cisco.com).

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