

Error Messages

This chapter describes error messages for Native Service Point used with NetView or NetMaster. It includes explanations of the error messages and actions you can take to resolve the error messages.

The error messages are presented in two sections:

- Error Messages for the NetView operators
- Error messages for the NetMaster operators

Note Routine messages that appear when you enter a command are not listed in this appendix.

Error Messages for NetView Operators

This section provides error messages associated with the NetView version of Native Service Point. The error messages are organized in sections by Native Service Point commands and by error message numbers.

rtcrmd Command

Error Message RTRM001 PF key not supported.

Explanation Only PF keys shown at the bottom of the panel are supported. You pressed a key that is not supported.

Recommended Action Review the available PF keys and press a PF key that is supported.

Error Message RTRM002 You must exit your session with #RTRSPN or press PF9 to keep it.

Explanation You pressed PF3 without exiting from your login session with the router.

Recommended Action Enter exit and press PF3. Or, press PF9 if you want to maintain the session with the router and prevent anyone else from logging into the router.

Error Message RTRM003 Cursor not on a valid line.

Explanation The cursor was not at a valid input field.

Recommended Action Use the TAB key to position the cursor except when requesting help or changing data.

Error Message RTRM004 SPname must be entered.

Explanation The SPname: field is empty. The rtcrmd command requires that this field contain a service point name of the router.

Recommended Action Enter the service point name of the router.

Error Message RTRM005 Service Point (router) #RTRSPN already managed by #000RT0n.

Explanation The service point (router) is being managed by the identified user.

Recommended Action If the operator has logged off from the router, use the rtroper SPname command to free the router for login by another operator.

Error Message RTRM007 Router command is required.

Explanation You pressed Enter without entering a command in the command input area.

Recommended Action You must enter a command that is understood by the router. The minimum command that can be entered is : (a semi-colon).

Error Message RTRM009 Enter PASSWORD.

Explanation A password is required to access the service point.

Recommended Action The password you enter must match the password specified in the router's configuration.

Error Message RTRM010 There is no previous PANEL. Please PRESS another KEY.

Explanation You pressed the PF7 when 7=BACK was not at the bottom of the panel.

Recommended Action Press a PF key that is supported.

Error Messages for NetView Operators

Error Message RTRM011 There is no continuation Panel. Please PRESS another KEY.

Explanation You pressed the PF8 key when 8=FWD was not at the bottom of the panel.

Recommended Action Press a PF key that is supported.

Error Message RTRM014 VTAM Error, #RTRSPN not responding. See the LOG.

Explanation The service point is not available to VTAM.

Recommended Action To display the VTAM status, enter the following command: **dis spname**. The service point must be ACTIV for a RUNCMD to be routed to the service point.

Error Message RTRM016 No Command to retrieve.

Explanation You have already retrieved the last command in the retrieve queue. There are no more commands to be retrieved.

Recommended Action None.

Error Message RTRM018 Bad Return Code returned from RUNCMD.
RETCODE=#RETCODE

Explanation An error occurred with the RUNCMD.

Recommended Action Contact NetView support for assistance with this error.

Error Message RTRM019 LU 6.2 Session Failed &MSGSTR

Explanation This message displays when there is an error in trying to send a RMTCMD to another NetView.

Recommended Action &MSGSTR identifies the error.

Error Message RTRM020 No NNT or LU6.2 Session.

Explanation This message displays if a LU6.2 session cannot be established and a NNT session is unavailable for use. If RTRCMD cannot send a command to the target NetView, the RUNCMD failed and a ROUTE&DOMAIN command also failed.

Recommended Action

Error Message RTRM021 TIMEOUT-The WAIT operation used to collect data timed out.

Explanation This message displays whenever the WAIT operation failed to obtain a response in the time specified in the TIMEOUT field.

Recommended Action

Error Message RTRM022 More data available. Enter Y to continue, N to terminate.

Explanation This message displays when the router indicates that more output is available.

Recommended Action Press Y to retrieve the data or N to terminate the last router command and display some of the data.

rtrmgr Command

Error Message RTRM501 PF key not supported.

Explanation Only PF keys shown at the bottom of the panel are supported. You pressed a key that is not supported.

Recommended Action Review the available PF keys and press a PF key that is supported.

Error Message RTRM510 There is no previous PANEL. Please PRESS another KEY.

Explanation You pressed the PF7 when 7=BACK was not at the bottom of the panel.

Recommended Action Press a PF key that is supported.

Error Message RTRM511 There is no continuation Panel. Please PRESS another KEY.

Explanation You pressed the PF8 key when 8=FWD was not at the bottom of the panel.

Recommended Action Press a PF key that is supported.

Error Messages for NetMaster Version

This section provides error messages associated with the NetMaster version of Native Service Point. The error messages are organized in sections by Native Service Point commands and by error message numbers.

rtrcmd Command

Error Message RTRM001 PF key not supported.

Explanation Only PF keys shown at the bottom of the panel are supported. You pressed a key that is not supported.

Recommended Action Review the available PF keys and press a PF key that is supported.

Error Message RTRM002 You must exit your session with #RTRSPN or press PF9 to keep it.

Explanation You pressed PF3 without exiting from your login session with the router.

Recommended Action Enter exit and press PF3. Or, press PF9 if you want to maintain the session with the router and prevent anyone else from logging into the router.

Error Message RTRM003 Cursor not on a valid line.

Explanation The cursor was not at a valid input field.

Recommended Action Use the TAB key to position the cursor except when requesting help or changing data.

Error Messages for NetMaster Version

Error Message RTRM004SPname must be entered.

Explanation The SPname: field is empty.The rtrcmd command requires that this field contain a service point name of the router.

Recommended Action Enter the service point name of the router.

Error Message RTRM005 Service Point (router) #RTRSPN already managed by #000RT0n.

Explanation The service point (router) is being managed by the identified user.

Recommended Action If the operator has logged off fromthe router, use the rtrpropr SPname command to free the router for login by another operator.

Error Message RTRM007 Router command is required.

Explanation You pressed Enter without entering a command in the command input area.

Recommended Action You must enter a command that is understood by the router. The minimum command that can be entered is : (a semi-colon).

Error Message RTRM009 Enter PASSWORD.

Explanation A password is required to access the service point.

Recommended Action The password you enter must match the password specified in the router's configuration.

Error Message RTRM010 There is no previous PANEL. Please PRESS another KEY.

Explanation You pressed the PF7 when 7=BACK was not at the bottom of the panel.

Recommended Action Press a PF key that is supported.

Error Message There is no continuation Panel. Please PRESS another KEY.

Explanation You pressed the PF8 key when 8=FWD was not at the bottom of the panel.

Recommended Action Press a PF key that is supported.

Error Message RTRM014 VTAM Error, #RTRSPN not responding. See the LOG.

Explanation The service point is not available to VTAM.

Recommended Action To display the VTAM status, enter the following command: dis spname. The service point must be ACTIV for a RUNCMD to be routed to the service point.

Error Message RTRM016 No Command to retrieve.

Explanation You have already retrieved the last command in the retrieve queue. There are no more commands to be retrieved.

Recommended Action None.

Error Message RTRM018 Bad Return Code returned from RUNCMD. RETCODE =#RETCODE.

Explanation An error has occurred with the RUNCMD.

Recommended Action Contact NetMaster technical support for assistance with this error.

Error Messages for NetMaster Version

rtrmgr Command

Error Message RTRM501 PF key not supported.

Explanation Only PF keys shown at the bottom of the panel are supported. You pressed a key that is not supported.

Recommended Action Review the available PF keys and press a PF key that is supported.

Error Message RTRM510 There is no previous PANEL. Please PRESS another KEY.

Explanation You pressed the PF7 when 7=BACK was not at the bottom of the panel.

Recommended Action Press a PF key that is supported.

Error Message RTRM511 There is no continuation Panel. Please PRESS another KEY.

Explanation You pressed the PF8 key when 8=FWD was not at the bottom of the panel.

Recommended Action Press a PF key that is supported.

Explanation

Recommended Action