



C I S C O S Y S T E M S

Doc. No. 78-2836-01 Rev. A0

CiscoView Incremental Installation Quick Reference

Downloading New Cisco Devices and Applications

To add new device and application support to CiscoView, access the Cisco Systems online support channel, Cisco Connection Online (CCO), formerly Cisco Information Online (CIO).

You must be running CiscoView 3.1 or later in order to do incremental installations. Open CiscoView and select **Help>About CiscoView** to check the version number.

To access the CiscoView device package files, refer to the section that applies to your type of login.

CCO Registered User

To register on CCO, enter the following URL into your WWW browser:

<http://www.cisco.com>

If you are already registered, enter the following URL:

http://www.cisco.com/kobayashi/Library_root.shtml

CCO Guest User

If you are not registered on CCO or do not have a SmartNet contract, you will need a special access code. Phone the Technical Support team for CiscoView at 800 553-2447 or 408 526-7209, or email tac@cisco.com; then enter:

http://www.cisco.com/public/library/spc_req.shtml

Enter the special access code and click **Execute**. Continue to the section “Installing from CCO” before proceeding.

FTP User

If you have a SmartNet contract, enter the following URL into your WWW browser:

[ftp://\[userid\]@www.cisco.com/cisco/netmgmt/ciscoview/3.1.1/packages](ftp://[userid]@www.cisco.com/cisco/netmgmt/ciscoview/3.1.1/packages)

If you are not registered on CCO or do not have a SmartNet contract, you need a special access code. Phone the Technical Support team for CiscoView at 800 553-2447 or 408 526-7209, or email tac@cisco.com; then enter:

ftp://[special_access_code]@www.cisco.com/coded/

For FTP server access, enter your email address as the password, for example, **myname@net.com**.

Performing Incremental Device Installations

To install devices incrementally on CiscoView 3.1, use either of the following methods:

Install from the CiscoView CD-ROM.

or

Install from CCO.

Installing from the CiscoView CD-ROM

To incrementally install device support from the existing CD-ROM, enter at the UNIX command line:

\$NMSROOT/bin/cvinstall /cdrom/cv_pkgs/pkg_name.pkg

Replace */cdrom/cv_pkgs* with the directory path where the package files are stored, and enter the name of the device package you want to install.

Installing from CCO

Instructions on how to download additional device support for CiscoView are on CCO and on the Cisco FTP server, in the Software Image Library Enterprise Network Management section under CiscoView.

Note Additional important information can be viewed, which includes devices supported in the file, platforms supported, and Cisco IOS software versions supported on CiscoView. If the package does not meet your needs, cancel the download and refer back to CCO for the correct file.

Follow these steps to download and install the device package files:

Step 1 Create a directory called *cv_pkgs* on your workstation.

Step 2 Change directories to *cv_pkgs* by entering: **cd cv_pkgs**

Step 3 Download the device package files from CCO into the *cv_pkgs* directory.

Step 4 To untar the package, enter: **tar -xvf tar_file_name**

Step 5 Set your NMSROOT environment variable. For example, **setenv NMSROOT /usr/nms..**

Step 6 To install the package, log in as root and enter:

\$NMSROOT/bin/cvinstall /cdrom/cv_pkgs/pkg_name.pkg

Replace */cdrom/cv_pkgs* with the directory path where the package files are stored and enter the correct name of the device package you want to install.