

About This Guide

The Cisco LocalDirector balances network loads so that multiple servers appear on the network as a single server.

Audience

This guide is for network managers who perform any of the following tasks:

- installing and configuring TCP servers or World Wide Web servers
- managing default and static routes, and TCP and UDP services

If you are not familiar with firewalls and network security, the book *Firewalls and Internet Security* by William Cheswick and Steven Bellows, 1994, Addison-Wesley, ISBN 0-201-63357-4 is highly recommended.

Document Conventions

This guide uses the following conventions:

- The symbol ^ represents the key labeled Ctrl (control). To enter a control key; for example, ^z, hold down the Ctrl key while you press the z key.
- Command names are in **boldface**.
- Command syntax — information you supply is in *italics*. Command options in square brackets [] can be optionally entered, and commands separated by a vertical bar (|) require you to enter one command, but not the other(s).
- Examples depict screen displays and the command line in **screen** font. Information you need to enter is in **boldface**.



Warning This warning symbol means *danger*. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.

Note Means *reader take note*. Notes contain helpful suggestions, indicate commands that will be obsolete in the next release, and draw your attention to material that needs to be considered before performing an activity.

Getting Help

For service and support for a product purchased from a reseller, contact the reseller. Resellers offer a wide variety of Cisco service and support programs, which are described in the section “Service and Support” in the information packet that shipped with your chassis.

Note If you purchased your product from a reseller, you can access Cisco Connection Online (CCO) as a guest. CCO is Cisco Systems’ primary, real-time support channel. Your reseller offers programs that include direct access to CCO’s services.

For service and support for a product purchased directly from Cisco, use CCO.

CD-ROM Documentation

Note Cisco documentation and additional literature are available on a CD-ROM called Cisco Connection Documentation. The CD is updated and shipped monthly so it might be more current than printed documentation. To order additional copies of the Cisco Connection Documentation CD, contact your local sales representative or call Customer Service. The CD is available both as a single CD and as an annual subscription. You can also access technical documentation on the World Wide Web URL <http://www.cisco.com>.

Cisco Connection Online

CCO is Cisco Systems’ primary, real-time support channel. SMARTnet customers and partners can self-register on CCO to obtain additional content and services.

Note If you purchased your product from a reseller, you can access CCO as a guest. Your reseller offers programs that include direct access to CCO’s services.

Available 24 hours a day, 7 days a week, CCO provides a wealth of standard and value-added services to Cisco’s customers and business partners. CCO services include product information, software updates, release notes, technical tips, the Bug Navigator, configuration notes, brochures, descriptions of service offerings, and download access to public and authorized files.

CCO serves a wide variety of users through two interfaces that are updated and enhanced simultaneously—a character-based version and a multimedia version that resides on the World Wide Web (WWW). The character-based CCO supports Zmodem, Kermit, Xmodem, FTP, and Internet e-mail, and is excellent for quick access to information over lower bandwidths. The WWW version of CCO provides richly formatted documents with photographs, figures, graphics, and video, as well as hyperlinks to related information.

You can access CCO in the following ways:

- WWW: <http://www.cisco.com>.
- WWW: <http://www-europe.cisco.com>.

- WWW: <http://www-china.cisco.com>.
- Telnet: cco.cisco.com.
- Modem: From North America, 408 526-8070; from Europe, 33 1 64 46 40 82. Use the following terminal settings: VT100 emulation; databits: 8; parity: none; stop bits: 1; and baud rates up to 14.4 kbps.

For a copy of CCO's Frequently Asked Questions (FAQ), contact cco-help@cisco.com. For additional information, contact cco-team@cisco.com.

Note If you need technical assistance with a Cisco product that is under warranty or covered by a Cisco maintenance contract, contact Cisco's Technical Assistance Center (TAC) at 800 553-2447, 408 526-7209, or tac@cisco.com.

Please use CCO to obtain general information about Cisco Systems, Cisco products, or upgrades. If CCO is not accessible, contact 800 553-6387, 408 526-7208, or csrep@cisco.com.

