



Doc. No. 78-1365-02

Date:

RMA #:

RMA Return Instructions

The part(s) contained in this shipment are replacement parts provided under a prepurchase, maintenance, or upgrade program. Under the terms of this program, the parts that you replace must be returned to Cisco.

Follow these guidelines to return parts:

- Use the disposable grounding wrist strap when packing and unpacking parts.
- Use original packing material to wrap and return the parts.
- Affix an RMA return shipping label (attached) to the outside of each container. If you are returning additional shipping containers, write the RMA number and shipping address on the outside of each container to ensure that you are credited for all returned equipment.
- Return the parts within ninety (90) days of the date that you receive the replacement parts or you will be billed for the outstanding parts at list price.
- Ship the return parts freight prepaid.

U.S. customers ship to:

Cisco Systems, Inc.
c/o Sequel
2300 Central Expressway
Building 10 South Docks 3-6
Attn: RMA Department
Santa Clara, CA 95054

International customers ship to:

Cisco Systems, Inc.
c/o Alrod International, Customs Brokers (SFO)
860 Stanton Road
Burlingame, CA 94010

Note International Customers: To expedite your return, ship to Cisco in care of our Customs Broker at the above-referenced address. If you have questions about your export documents, contact Alrod International at 415 692-3862.

If you have any questions regarding this order, call:

U.S. customers: 800 553-6387

International customers: 415 903-7208

FAX number: 415 526-5050 (worldwide)