



Doc. No. 78-1365-04

Date:

RMA #:

RMA Return Instructions

The part(s) contained in this shipment are replacement parts provided under a prepurchase, maintenance, or upgrade program. Under the terms of this program, the parts that you replace must be returned to Cisco.

Follow these guidelines to return parts:

- Use the disposable grounding wrist strap when packing and unpacking parts.
- Use original packing material to wrap and return the parts.
- Affix an RMA return shipping label (attached) to the outside of each container. If you are returning additional shipping containers, write the RMA number and shipping address on the outside of each container to ensure that you are credited for all returned equipment.
- Return the parts within thirty (30) days of the date that you receive the replacement parts or you will be billed for the outstanding parts at list price.
- International customers: To expedite your return, five copies of the proforma/customs invoice must be included with each shipment.
- Ship the return parts freight prepaid.

Cisco Systems, Inc.
RMA Receiving
1135 Walsh Avenue
Santa Clara, CA 95050

If you have any questions regarding this order, call:

U.S. customers: 800 553-6387

International customers: 408 526-7208

FAX number: 408 526-5050 (worldwide)