C H A P T E R 5

Tips and Troubleshooting

The following logging and telnet tools are available for troubleshooting:

- CVLOG File—This is a log file.

  — Go to the directory containing the *cvlog* file. Generally, the *cvlog* file is in the CiscoView *NMSROOT* directory. The location of the *cvlog* file depends on where you install the CiscoView software.

  — Look for any errors related to the AS5200.

- Logging Debug Information—Selecting the Debug option causes debug information to be written to the *cvlog* file. Generally, the *cvlog* file is in the *NMSROOT* directory.

  To log debug information, from the **Main** menu bar, select the **Options** menu, then **Debug**.

- Logging SNMP Activity—Selecting the Debug Snmp option causes all SNMP activity to be written to the *cvlog* file. Generally, the cvlog file is in the *NMSROOT* directory.

  To log SNMP activity, from the **Main** menu bar, select **Options** menu, then **Debug Snmp**.

- Telnet Session—Opening a Telnet session enables you to Telnet to the device currently displayed.

  From the toolbar near the top of the **Main** (logical or rear view) window, click the icon shaped like a computer monitor (the icon on the far right). This opens a Telnet session.